



**NANTUCKET**  
COTTAGE HOSPITAL



## **Nantucket Cottage Hospital Launches Surveys for Community Feedback**

**For immediate release / William Ferrall, Communications Officer 508-825-8246**

### **Community feedback sought through forums, survey**

Later this month, Nantucket Cottage Hospital begins a brief series of community forums as a way to get feedback from island residents, seasonal homeowners and visitors. Dr. Hartmann said “the hospital is launching these public meetings to start a dialogue with the community, hear their opinions about what NCH is doing right and what they would like from our hospital in the future.” The first forum will be held at Nantucket’s Public Safety Facility Community Room at 4 Fairgrounds Road, January 24 from 7 – 8:30 p.m. All are welcome and encouraged to attend. Additional forum dates will be scheduled for the spring and summer.

During the same week, the market research firm Denneen and Company begins a two-week survey of Nantucket residents and homeowners for help in further evaluating the hospital’s quality of care and to solicit opinions of how the future hospital on Nantucket might best serve the island.

The majority of participants will be chosen at random from the town voter registration list and from among contacts already in the hospital’s databases as past donors or volunteers at the hospital. The general public may also take the survey by following information to be provided next week through local advertising and social media promotions.

Those who were randomly selected will be notified by mail and invited to take the survey on-line or by telephone. Survey questions focus on types of services the participant has received at Nantucket Cottage Hospital, their level of satisfaction with the hospital and what services they would like to see offered in the future. No patient records are used to determining survey participants.

Denneen expects the survey to require 15-20 minutes from each participant, with all of those taking part entered into drawings for Boston Pops on Nantucket 2012 concert tickets, ranging from general admission group packages to premium-level patron seating.

For more information on how to participate in Nantucket Cottage Hospital’s survey or to learn more about the hospital’s accreditation, visit [NantucketHospital.org](http://NantucketHospital.org) or call the Nantucket Cottage Hospital Foundation office at 508-825-8250.